



Lawn Care Service Contract

This Lawn Care Service Contract (the "Agreement") is entered into as of Date: _____, by and between:

Service Provider:

Aremma Home Services
Officer VIC 3809
Phone: 0482 062 991
Email: aremmagroup@gmail.com

(hereinafter referred to as the "Service Provider")

AND

Client:

Full Name: _____
Address Number: _____
Street Name: _____
Suburb: _____
Postcode: _____
Mobile Phone: _____
Home Phone: _____
Email: _____

(hereinafter referred to as the "Client")

1. Scope of Services

The Service Provider agrees to provide the following lawn care services to the Client at the property located at ("Property")

_____:

(hereinafter referred to as the "Property")

Standard Service Schedule

- Mowing of lawn areas *(tick if applicable)*
☐ Nature Strip ☐ Front yard ☐ Backyard
- Edging along all concrete surfaces e.g driveways, sidewalks, patios *(tick if applicable)*
☐ Nature Strip ☐ Front yard ☐ Backyard
- Trimming around all obstacles e.g trees, fences, flowerbeds *(tick if applicable)*
☐ Nature Strip ☐ Front yard ☐ Backyard
- Blowing off all hard surfaces
- ☐ Garden Waste Removal *(tick if applicable)*

Adhoc Service/s *(tick if applicable)*:

- ☐ Leaf/Debris tidy
- ☐ Tree Trim
- ☐ Weeding
- ☐ Other - provide details

2. Standard Service Schedule

Standard Services will be performed on a *(tick applicable)*:

September - April

- ☐ Weekly basis
- ☐ Fortnightly basis
- ☐ 3-weekly basis
- ☐ Monthly basis
- ☐ Other - please specify:

May - August

- ☐ Weekly basis
- ☐ Fortnightly basis
- ☐ 3-weekly basis
- ☐ Monthly basis
- ☐ Other - please specify:

generally on, weather permitted,

Day of Week: _____
Start Time: _____

The specific start date for standard services will be:

Day: _____
Date: _____
Month: _____
Year: _____

3. Adhoc Service Schedule

Adhoc Services will be performed on every: *(tick if applicable)*:

- ☐ Visit
- ☐ 2nd Visit
- ☐ 3rd Visit
- ☐ 4th Visit
- ☐ Other - please specify: _____

generally on, weather permitted,

The specific start date for adhoc services will be:

Day: _____
Date: _____
Month: _____
Year: _____

4. Payment Terms

The Client agrees to pay the Service Provider a fee of \$_____ per standard service schedule.

The Client agrees to pay the Service Provider a fee of \$_____ per standard service schedule that includes adhoc service/s.

Invoices will be issued after the completed service and are due within **7** days of receipt.

Service	Frequency	Cost per Service
Standard Service Schedule		\$
Standard Service with adhoc service/s		\$

Service	Frequency	Cost per Service
		\$

5. Late/Additional Fees

If payment is not received by the due date, Aremma Home Services reserves the right to charge interest on the overdue amount (including the admin fee) at a rate of 1.5% per month (or the maximum rate permitted by law), in accordance with the ***Penalty Interest Rates Act 1983 (Vic)***. The Client shall also be liable for all reasonable recovery costs, including legal fees, incurred in collecting the overdue amount.

Additionally, an **administration fee** will be applied to the outstanding account and is as follows:

- **Second Reminder (14 days late):** A one-off **\$10 admin fee** is applied.
- **Final Notice and phone call (30 days late):** An additional **\$15 communication fee** is applied. The account is referred to a debt collection agency, and the client is liable for all associated costs.

6. Service Schedule and Pricing Commitment

i. Acceptance of Scheduled Service

By signing the separate **Service Schedule Agreement** provided by Aremma Home Services, the Client agrees to be bound to the specified **frequency and dates** of service (e.g., fortnightly, monthly). The pricing set out in this Agreement is a **discounted rate** offered in consideration of this fixed, recurring schedule.

ii. Adherence to Schedule and Postponement

The Client understands that adherence to the Service Schedule is essential to maintaining the discounted rate.

The Client is permitted **one (1) postponement** of a scheduled service per calendar year for reasons outside of the Client's control (e.g., sudden illness, family emergency). Notification of any necessary postponement must be provided to Aremma Home Services **at least 24 hours prior** to the scheduled service date.

The Service Provider may cancel or reschedule services due to inclement weather (e.g., heavy rain, lightning) for the safety of personnel and to protect the lawn. The Contractor will notify the Client and reschedule.

iii. Change in Pricing (Failure to Adhere)

Should the Client fail to adhere to the agreed-upon Service Schedule (i.e., by requesting a second or subsequent postponement, cancellation, or refusal of service outside of the single permitted exception), the discounted rate offered under this Agreement will be **immediately voided**.

All subsequent services provided to the Client will then be charged at the standard **One-Off Service Rate** prevailing at the time of booking, until a new recurring Service Schedule Agreement is formally established and signed.

7. Pricing and Agreement Renewal

The initial service price is guaranteed for the first calendar year of this Agreement. Each subsequent year, service rates are subject to an adjustment to reflect current market conditions, operational costs, and the Consumer Price Index (CPI). The total increase is not to exceed a maximum of five percent **(5%) per year**.

Renewal Process: Any price adjustment necessitates a new Service Contract. The Service Provider will provide written notification of any price change at least thirty **(30) days** before it takes effect. The Service Provider will provide the Client with a new Agreement at least thirty **(30) days** prior to any price change. Services will continue under the new terms only upon the Client's execution of the new contract.

8. Client Responsibilities

The Client agrees to:

- Ensure the Property is free of debris (toys, pet waste, etc.) prior to each service. If significant time is spent clearing these items, an extra charge may be applied
- Ensure pets are secured during service times at the Property.
- Provide clear access to all areas of the lawn to be serviced at the Property.
- Notify the Service Provider of any special requests or concerns at least 24 hours in advance.
- Identify any underground sprinkler heads, shallow utility lines, or other hidden hazards.

9. Service Provider Responsibilities

The Service Provider agrees to:

- Perform all services in a professional and timely manner.
- Use appropriate equipment and techniques for the services provided.
- Carry adequate insurance.
- Keep the property free of debris generated by their work.
- Repair or replace any damage to the Client's property directly caused by the Contractor's negligence.

10. Marketing and Portfolio

- The Service Provider is proud of their work and may wish to use images or videos of the completed project for promotional purposes (e.g., website, social media, print portfolios).
- The Client grants the Service Provider a non-exclusive, royalty-free license to use such media for promotional purposes.
- The Service Provider agrees not to capture or publish any images containing the Client's personal belongings, sensitive information (e.g., mail, documents, photographs), or anything that could identify the residents' privacy.
- If the Client does not wish for their property to be used for promotional purposes, they must express this in writing (e.g., via email) before the service begins. An opt-out will be respected at no extra cost.

11. Liability

- The Service Provider shall maintain liability insurance and is not responsible for damage caused by or due to pre-existing conditions or acts of nature.
- The Service Provider is not responsible for hidden, or unknown sprinkler systems, shallow buried cables, or for the health of lawns suffering from disease, pest infestation, or pre-existing conditions unrelated to the contracted services.

12. Terms and Termination *(tick applicable)*

☐ This Agreement shall commence on _____ and end on _____.

Or

☐ This Agreement shall commence on _____ and continue until terminated by either party with 30 days' written notice.

13. Governing Law

This Agreement shall be governed by and construed in accordance with the **Australian Consumer Law (ACL)** (enforced by Consumer Affairs Victoria) and **WorkSafe Victoria's OHS laws**.

14. Entire Agreement

This Agreement constitutes the entire agreement between the parties and supersedes all prior discussions, negotiations, and agreements, whether oral or written.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first written above.

Service Provider Signature:

Service Provider: Aremma Home Services

Full Name: Arthur Kriaris

Date: _____

Client Signature:

Full Name: _____

Date: _____

[End of Agreement]